

10/09/97

Class	Subclass

SCANNED 3

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UTILITY SERIAL NUMBER	PATENT DATE	PATENT NUMBER
SERIAL NUMBER	FILING DATE	CLASS
	10/09/97	370
SUBCLASS	GROUP ART UNIT	EXAMINER
352	2665	2665

APPLICANTS

CONTINUING DATA*****

THIS APPLN IS A DIV OF 09/928,410 09/12/97
 WHICH IS A CIP OF 08/866,357 05/30/97
 WHICH IS A CIP OF 08/802,640 02/19/97
 WHICH IS A CIP OF 08/797,418 02/10/97

Handwritten notes:
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FOREIGN APPLICATIONS*****

CPA

FOREIGN FILING LICENSE GRANTED 02/14/98

Foreign priority claimed 35 USC 119 conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	AS FILED	STATE OR COUNTRY	SHEETS DRWGS.	TOTAL CLAIMS	INDER CLAIMS	FILING FEE RECEIVED	ATTORNEY'S DOCKET NO.
Verified and Acknowledged	Examiner's Initials	→	CA	7	13	4	\$1,102.00	0253

ADDRESS

2001 R BOYS
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APPARATUS AND METHODS ENHANCING CALL ROUTING TO AND WITHIN
 CALL CENTERS

U.S. DEPT. OF COMM/PAT. & TM-PTO-436L (Rev. 12-97)

PARTS OF APPLICATION
 FILED SEPARATELY

NOTICE OF ALLOWANCE MAILED

Applications Examiner

CLAIMS ALLOWED

Total Claims Print Claim

Assistant Examiner

ISSUE FEE

Amount Due Date Paid

DRAWING

Sheets Drwg. Figs. Drwg. Print Fig.

ISSUE
 BATCH
 NUMBER

Primary Examiner

PREPARED FOR ISSUE

Label
 Area

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